



te waipuna puawai  
MERCY OASIS Ltd

# 2023

## Annual Report



# A Snapshot

## Our Vision

Whakamana te oranga wairua o te tangata me te whenua.  
Well-being for our communities and restoration of the Earth.

## Our Mission

Kia u te mahi kotahi whakarawea te mana wāhine. Te mana whānau, me te mana iwi whānui.  
Working together to strengthen women. Stengthen families and strengthen community.

## Our Values

Te Tapu o te Tangata	Respect
Aroha	Compassion
Tika	Justice
Manaakitanga	Hospitality
Mana whakaha	Mutual enhancement

## What we do

To improve the health and wellbeing of the Ta-maki community, we:

- Build healthy relationships to reduce family violence
- Enhance child development, learning and family wellbeing
- Innovate financial wellbeing initiatives
- Deliver community-based education programmes
- Activate or support community-led initiatives

## Our Approach

Our Mercy kaupapa requires this kind of response:

- Collaborative, relational, holistic
- Community-based, community-led
- Whānau-centred, outcome-focussed
- Innovative, relevant, life-giving
- Earth-aware, Tiriti-based practice

## Our Goals

Our strategic plan challenges us to:

- Live our Mercy Kaupapa
- Demonstrate our positive impact on the community
- Develop a sustainable organisation

## Outcomes we strive to achieve

- Women and whānau are thriving and safe
- A viable organisation offering a safe haven
- Recognised as an engaged member of the Tāmaki community
- Informed and committed stakeholders
- Evaluation and evidence-based reporting that demonstrates impact
- A culture of open communication and working together
- Mercy kaupapa woven through all our activities and processes

# Tumuaki (HAIR'S REPORT)



E ngā mana, e ngā reo, e ngā rangatira o Tāmaki.  
Tēnā koutou, tēnā koutou, tēnā koutou katoa.

It has been an extraordinary and challenging year for our organisation, filled with new partnerships, realignments, and hard conversations. We have come out the other side with a fresh sense of purpose and a strength that I believe will carry Te Waipuna Puawai further in our mission to serve and support our communities in Tāmaki and West Auckland.

We have seen steadfast leadership and inspiring resilience from so many of our leaders amidst the Summer's weather and through several changes within our organisation. I would like to express my heartfelt gratitude to our board members, Nicola, Scott, Janine, and a special thanks to Dickie, who stepped off the board this year but has left behind a long history of selflessness and dedication.

We will look back at the year 2022 as a time of profound transition for Te Waipuna Puawai. Sisters of Mercy New Zealand, our parent organisation, adopted a new legal structure, which allows more flexibility in how it can be operated and managed in the future. This was designed to ensure that the Sisters' values and intentions can be passed down through the generations.

We have embraced new opportunities by taking over operations for West Auckland from Te Ukaipo Mercy Initiatives for Rangatahi (Te Ukaipo), allowing us to branch our outreach and impact into a wider community. Our Glen Innes site will continue to operate as a nurturing base in the community alongside our purpose-built Ellerslie centre. We are looking at ways to maximise these spaces as vibrant places of healing, education, support, and transformation.

This year, we also made the difficult decision to end our involvement in the HIPPY programme and step down as Kaitiaki of the HEART Movement after ten years in this role, and have transferred back to the community members that it was created to serve.

Without a doubt, these transitions have reshaped our focus and our future as an organisation. While some of these steps away and towards new experiences have been painful, I am also filled with a profound sense of optimism as we start our next TWP chapter.

We are prepared to stand behind our communities as the need for support continues to grow. Our focus for 2023 is to form stronger connections with our communities, to reimagine and revitalise our opportunities for change and impact, and to continue creating meaningful differences in the lives of those we serve.

Thank you to every stakeholder, partner, and supporter who has stood by us through this journey.

Luke Ryan  
Tumuaki/Board Chair

Nā te Atawhai hūmārie  
He whānau kotahi tātou  
The tender Mercy of God  
Has given us one another



# Manukura CHIEF EXECUTIVE'S REPORT



**It has been a year of many changes, both for our community and our organisation. While we have closed the chapter on our involvement with the HEART Movement and the HIPPY Programme, we have also welcomed new initiatives and new development roles to help us bring some exciting projects to our community.**

With the absorption of Te Ukaipo, this means greater opportunities to adapt and grow so that we can better support community aspirations to flourish. Our services have expanded across West Auckland. These include a partnership with Auckland Council in the Project Twin Streams and Harakeke Gardens that brings at-risk youth into the natural environment, a volunteer food service programme, and the transition of Alternative Education into a specialised mentorship programme for young wāhine.

Wellbeing remains a key focus across our initiatives. Community Education has transformed into Community Growth and Enhancement Opportunities, allowing for more emphasis on forming connections and getting back to the basics of holding space for our community and creating and maintaining good relationships. Counselling services remain a central part of our Whānau Resilience movement, and we have extended accessibility for these services.

In line with our organisational-wide theme of realignment and making space for future development, we are taking a broader view of our Financial Wellbeing projects. We are seeking out opportunities for collaboration with other organisations in this space such as a microfinancing initiative, as well as continuing pilot projects that put the focus on whānau and where they are with their knowledge of and understanding of finances and money management.

I continue to sit on the board of the Tāmaki Regeneration Company (TRC) as a community representative, helping ensure that our community voices and perspectives are heard. Advocating for affordable housing remains a top priority, and we continue to bring the work and perspectives from Te Waipuna Puawai into conversations at the TRC table.

Despite plenty of hard transitions this year, I believe that now more than ever we are in a position of great strength going forward. The structural changes in our programming, in our parent organisation Sisters of Mercy New Zealand, and in our collaborations allow us a tremendous level of flexibility moving forward. This means greater opportunities to adapt and grow so that we can better support community aspirations to flourish.

A special thanks to staff who left us in the last year, and particularly Reihana Riiwaka, a HIPPY Coordinator, Vaine Teinangaro, Mary Marsters, Heidi Utia, Leanne Martin, our HIPPY Tutors, and to all those staff who have transitioned into new exciting roles with TWP.

We are excited to be working with new staff and new positions, new organisations, and new communities. There is much to look forward to and explore for Te Waipuna Puawai.

**Bill Takerei**  
Manukura/Chief Executive Officer



# WHĀNAU RESILIENCE

**At the start of the COVID-19 pandemic, Te Waipuna Puawai saw the need for a widespread community call to action. Bringing together over 20 providers and services across Tāmaki, we saw an incredible push from community leaders in every direction to offer support and development to whānau when they needed it the most.**

Since its conception, this movement has morphed, expanded, and refocused its purpose in response to shifts in the community's top needs and priorities. This year has seen many conversations and improvements as we evaluate how we can orient TWP's role to best serve and support the myriad of leaders doing great work in this community space.

We have identified that the biggest impact we can have with Whānau Resilience is to help collaborate and coordinate our community's efforts to see stronger collective movements take hold.

Tamara Kopu, who previously worked as the lead coordinator for the HEART Movement, has stepped into a new role as TWP's Community Development and Relationships Coordinator. This position has seen her stepping out to form and maintain relationships, help coordinate, enable, and support the actions, initiatives, and advocacy groups that are forming in our community. Alongside Tamara, two more positions have also been established to support Whānau Resilience, and we are excited to see an outpouring of fresh energy going into this branch of TWP.



Supporting Whānau to flourish

Starting on 1 July 2020, we began trialling a counselling service to help whānau combat a wide range of issues—from dealing with trauma, abuse or addiction to managing depression, isolation, and anger in their day-to-day lives.

This programme has seen tremendous growth and success, and we are continuing to expand and strengthen this service. We have extended the hours for counselling to include some evenings now, making the timing easier on working families.

We continue to provide a Reiki service at Waddell and have extended this to cater for clients on weekends.

Part of our pivot for Whānau Resilience is also to encourage more personal conversations and relationship-building between TWP and our community.

WE ARE LOOKING AT WAYS TO FACILITATE MORE OPEN COMMUNICATION & OPPORTUNITIES FOR COMMUNITY MEMBERS TO BE PART OF THIS EFFORT AT EVERY LEVEL OF ITS DEVELOPMENT.

Highlights

- ▶ Three new roles in place under Whānau Resilience.
- ▶ A pivoted focus on consolidating and coordinating the effort in our community to support families who need help recovering from the effects of the pandemic.

- ▶ Making whānau counselling services more widely available.
- ▶ More flexibility in this space to give support where it is needed.
- ▶ A refocus on wellbeing and shifting to where the community sees the need.

Social media engagement on the rise for Te Waipuna Puawai

Our efforts on social media platforms has led to significant increases in our numbers of followers, engagements, and ability to connect with people at a larger scale. We have seen huge success with our Samoan Language Week interview series, which brought a combined 110,000+ views across our channels.

Facebook:

- In our best month for engagement, reach has gone up by nearly 92,000 impressions

- 51,070 post engagements (reactions, comments, and shares)
- 617 new page follows per month

New media channels:

- Rapid growth on Instagram with over 100 followers gained in a month
- 525 followers gained on TikTok after our first month of posting

Samoan Language Week campaign:

- Over 11,000 views of interview videos on Instagram
- Nearly 90,000 views of interview videos on TikTok

FINANCIAL WELLBEING

We are in our third year of developing a strengths-based collection of programmes and resources that promote financial wellbeing for our community members. We have supported several projects in this area, including a podcast series, entrepreneurship collectives, and Facebook groups for aspiring business operators.



There have been some key learnings to date in this key area, particularly for our whānau, that require us to create a “mindshift around money management” at the grassroots and cultural level. This is a huge barrier to freeing our whānau and traditional budgeting services, and we will be delivering this through facilitators who can offer first hand experience and are role models in their communities.

The focus over the next year will be taking a wide-view approach to entrepreneurship and financial health, which we will explore through new partnerships and collaborations.

We will be working with like-minded and finance-type organisations that offer expertise in this area, helping us shift our mindset and prioritise active support and one-to-one programmes that will encourage this change.

A network of financial support services in this area will be developed as a resource offered to whanau for ongoing support.

To see our 2023 Financial Review numbers, go to page 18.

Highlights

- ▶ Taking on board new partnerships to expand our reach and focus areas in financial wellbeing.
- ▶ Opening more flexibility to narrow down on the issues and programmes needed most in our community in the financial space.
- ▶ Commencement of specific programmes targeting aiga/whānau to shift current and future mindsets around money.
- ▶ Consolidate and connect with credible and known local providers and develop a memorandum of understanding between them to focus on the wider community benefits to whanau of financial wellbeing.



# RETURNING THE HEART MOVEMENT TO THE COMMUNITY

After over ten years of supporting the HEART Movement, Te Waipuna Puawai has transitioned out of its facilitation role, returning this community-led initiative to the Tamaki community.

Built with the purpose of growing healthier relationships within Tāmaki homes and reducing family violence, HEART has had a long history of fostering knowledge, self-awareness, interpersonal skills, and self-care strategies. The work and engagement evolved throughout the years and, at times, has included workshops, kōrero, events, online groups, and advocacy marches.



The decision for TWP to take a step back was ultimately about restoring full control back to the community. This transition has been part of an ongoing conversation, and we are honoured to have played a part in supporting the development of HEART over the last ten years.

## HIGHLIGHTS FROM OUR LAST YEAR WORKING WITH THE HEART MOVEMENT:

### Women's and Men's Koru Groups

Over the past 12 months, Men's Koru Group has found a life of its own, despite the challenges of COVID and the temporary transition to Zoom meetings over lockdown. What started with only a few participants alongside facilitators Rev. Joel Carpenter and Isoa Kavakimotu has grown into a group of twenty men meeting on a weekly basis, with ages ranging from teenagers to retirees.

The Men's Koru Group is helping break down the societal pressures of masculinity, especially the idea that men must always fix what is broken. They follow the mantra **"No Judgement, No Advice"** to help create a free, safe space to share, vent, and be vulnerable with one another. Many of them see it as a chance to de-stress in the middle of a busy work week, or an opportunity to enjoy a meal with companionship.



We had goal-setting and vision-boarding sessions throughout the year, designed to help the men visualise and work toward their next steps. The goal was for participants to leave these sessions feeling lighter and more supported.

We expect to see the Men's Koru Group continuing to grow in the future. As long as the men continue to find value in attending the sessions, there will always be coffee brewing and a biscuit ready to go at St. Mary's Glen Innes every Wednesday evening.

### Koru Men's Group celebrating White Ribbon Day

**"Speak Up Bro!—Let's End Violence Against Women & Children"** was held in honour of White Ribbon Day, and it included a panel discussion around de-escalating violence, promoting healthy communication, and managing finances. This was followed by break-out group discussions facilitated by our guest speakers, and then a wider conversation with the group. The evening finished with kai all around. "Speak Up Bro!" created a safe space to explore ideas of positive masculinity, and how we can take action and put an end to violence against our wāhine and tamariki.

### Sanctuary dinners in Glen Innes

Chef and Change Agent Lyalle spearheaded this initiative to provide delicious, free meals for the Tāmaki community. These dinners became both an opportunity to connect and a symbol of community-minded collaboration.

### Where to next?

The HEART Movement will continue without TWP's involvement, and they have our full gratitude and support as they move forward. With many exciting changes and opportunities coming together at TWP, we look forward to refocusing our efforts on providing direct support to our community's wāhine and whānau.



### Key numbers from our last year with the HEART Movement:

585 HEART Training participants

1500 residents at HEART events

66 HEART Change Agents

2800 Facebook followers

348 Instagram followers



# COMMUNITY GROWTH & ENHANCEMENT OPPORTUNITIES

As part of our mission to inspire connection, wellness, and education, we offer free Community Education Programmes to our community with a special focus on local wāhine / women. We have adapted this branch of the organisation based on feedback and the current needs of our community. This year has been about going back to the basics and supporting ongoing and wider wellbeing goals.

Each year, we run six or seven modules, some of which are led by professional facilitators and others by uniquely-skilled members of our community. Participants are provided with transportation from all around Tāmaki Makaurau to attend sessions at our purpose-built Ellerslie facility.

## Wāhine Hauora

Every week, this group gathers to explore to whare tapa whā, coping mechanisms, and managing anger. Our facilitator Caroline is a practised Family Therapist, with extensive experience in women's wellness, self-care and counselling. With a cap of ten wāhine per session, and a waiting list for future openings, this is one of our most popular programmes. Throughout the term, Caroline introduces Mason Durie's Te Whare Tapa Whā model as a way to open conversations and help build self-confidence.

"I LIKE THAT I'M AROUND OTHER WOMEN. SELF-CARE AND SELF-LOVE."

"To get myself out amongst other people again and learn about Te Whare Tapa Whā. But mainly to get out and about again."

## Eco Māmās

From beeswax wraps to homemade cleaning products, Eco Māmās is all about finding creative ways to make the most of what you have at home. Thanks to Naomi Roberts, this module was developed based on participant feedback as a follow-on from a sewing course. Along with practical topics—such as gardening, house maintenance, and making kawakawa products—this module is about bringing together mums in our community.

"I'M HERE FOR ME AND MY FAMILY. TO REDUCE WASTE."

## Wheiao Reo Wānanga

More than just an opportunity to advance Te Reo usage and understanding, this module is about forming closer connections between our community, our culture, and our whānau.

Kaiako Tamati Patuwai has been working with Te Waipuna Puawai for over ten years now and this is a core and key programme for our whānau. This course introduces Te Ao Māori concepts, cultural dynamics and Te Reo Māori including: pepeha, mihi, whakapapa, mau rākau, rongoā, and conversations about cultural identity.

With a Te Ao Māori framework Tamati can operate to a multi-cultural audience and builds on identity and culture as key means of communicating in a fun and exciting way.

"Connection is important to me, I like to attend te reo class as I feel connected to my language, my people."

"This programme helps me to not only learn the language but also preserve it."

## Highlights

- ▶ 20+ enrollments in modules each term
- ▶ 2 community members taking on leadership roles as module facilitators.
- ▶ High participant satisfaction from client surveys undertaken.
- ▶ Schedule the programme to suit the whanau participating ie time changes to make it easier for mums to attend.

## Creative Cooking

This programme began with a few delicious Filipino empanadas from our longtime community member, Maria. As an experienced chef, she's known for bringing tasty treats when she visits our facility. So when there was an opportunity to design new modules, we called upon Maria to bring her talent and her passion for her community to a course.

The focus has been on making affordable meals on a limited budget, how to fully utilise the provided food packs, and ways to get creative using basic ingredients that are on hand at home.

"Creative Cooking is about more than just practical cooking skills," says Josie Ruawhare, Community Coordinator for Te Waipuna Puawai. "It's another chance for making connections and sharing strengths."

"I love Maria, she's a great teacher. I made my first fancy omelette with her!"



"I'M JUST HAPPY TO BE LEARNING MORE WAYS TO COOK IN MY KITCHEN AT HOME FOR MY KIDS AND I."



# MENTORING & COUNSELLING SUPPORT

Te Waipuna Puawai have introduced a new programme based in Glendene, West Auckland, working at the individual level to specialise in supporting young wāhine in our community to transition out of Alternative Education and towards independence and self-confidence. Previously called Beautiful Daughters, this programme will be renamed to encapsulate the new plans for its delivery.

Facilitators Caitlin and Manuela are creating a balance of personal support and practical guidance to six high-risk wāhine taitamariki (ages 14 to 22). This new programme features group activities, one-on-one mentoring, and preparation to enter the job market or tertiary education.

## How it works

Twice a week, participants gather at the Glendene office and meet with their mentors, Caitlin and Manuela.

Caitlin explains, "These gatherings are all about giving our wāhine a space. They have all been through Alternative Education, and many have

struggled with very tough backgrounds, severe social anxiety, and very big challenges in the past. This space is designed to build a different kind of connection with them and to look after the barriers they might have."

Some sessions are educational, focusing on numeracy, literacy, and other basics. Others are practical—taking care of logistics like securing an ID, a bank account, and an IRD number. The programme is also to help build connections and team skills, and features activities such as making dream catchers, learning more about cooking, and recently, heading out to Penrose for an employment training course.

Sessions are also tailored to the participant. Caitlin recalls one outing to the mall as a way to help brainstorm different job options for a young wāhine who was unsure what kind of position she would be interested in pursuing.

"OUR INITIAL FOCUS WITH THIS," SAYS CAITLIN, "IS TO GET THE YOUNG WOMEN ENGAGED AND BUILD A STRONG RELATIONSHIP WITH THEM."



"FARTHER DOWN THE LINE, THE GOAL WILL BE TO HELP THEM ESTABLISH SOME SECURITY EITHER THROUGH EDUCATION OR WITH EMPLOYMENT."

## What's next for these wāhine?

Already the participants are exploring new options and taking strides towards their next goals. Two have been accepted to do the Kakano Youth Arts Programme, with one planning on developing a business plan and portfolio for becoming a tattoo artist. A different participant would like to work on creating an eyelash extension business, while another is starting an employment trial with Fulton Hogan.

The participants are also working on internal projects, including the creation of a community pantry, a youth craft market, a community garden, and an after school reading group with local tamariki.

## Saying Goodbye to Alternative Education

December 2022 marked the close of the Alternative Education programme. While Alternative Education provided a valuable platform for many taitamariki over the last six years, TWP's refocus on our central mission—of supporting women and families—has seen us shift to our new mentorship initiative. That means we're better able to cater to the individual needs of young people, and help them bridge a stronger path towards the future they wish to see for themselves.

## Highlights

- ▶ Six wāhine taitamariki receiving individualised support.
- ▶ Two mentors spearheading this new programme.
- ▶ A wider opportunity to see connection, guidance and independence for graduates of Alternative Education in our community.
- ▶ More flexibility to address the changing, unique needs of our community's young women.





**After 20 years of facilitating HIPPY (Home Interaction Programme for Parents and Youngsters), 2022 marked the final year of Te Waipuna Puawai's facilitation of the programme in Glen Innes, Point England and Panmure.**

Throughout the long history of our involvement with HIPPY, our kaiwhakaako (coordinators) Reihana Riwaka and Roi Boyd saw whānau grow and develop new connections through this programme. Here's a look back at what has been achieved through HIPPY over the years.

In this two-year programme, parents worked with their tamariki for 15 minutes every day throughout 30 weeks on activities, role-playing scenarios, and practises to help prepare them for the transition into school. HIPPY was structured around 60 workbooks, house visits, and fortnightly group meetings.

This programme historically involved around 100 whānau every year with funding from the Great Potentials Foundation. In 2022, we celebrated 15 graduates and whānau who are now celebrating tremendous growth and success following the programme.

### Dedication and perseverance

This was Mile's third experience with the HIPPY programme. As an Early Childhood School Teacher and a Mother of four, Mile understands

just how different and unique each child is. Going through this programme with each of her youngest three tamariki has given her the tools, the vocabulary, and the confidence to support them in different ways.

She said that each round of the HIPPY has been beneficial, but this most recent graduation has shown her the full power of the programme, helping her grow personally. Working with her daughter Christine and soaking in all that HIPPY had to offer has helped Mile reflect her dedication as a mother into practical methods of teaching, guiding, and supporting her whānau.

### Generational Collaboration

Cayden is a second-generation HIPPY graduate, following in the footsteps of his Māori/Pakeha father who finished the programme as a tamariki with his mother. This multi-generation support in Cayden's whānau has set him up for exceptional support, understanding, and consistency—founded by the principles of the HIPPY programme.



Cayden's grandmother was the greatest supporter as she herself knew the benefit of what the programme produces, and always made sure the family was putting in 100% effort to the mokopuna.

Yesenia, Cayden's mother, moved to New Zealand from South America. Going through HIPPY has not only helped her find new ways to work with her son but has also helped her find more articulate language and vocabulary.

### A message from Roi

We would like to extend a thank you to the HIPPY Program for the amazing opportunity to deliver structured learning in the home, and to Te Waipuna Puawai staff (current and past) and members of the Board for who have supported us. This programme gave our tamariki a head start in their educational journey, and supported confidence in the parents as they put their child's

learning first. It gave them the ability to be vocal at parent-teacher conferences, helping them ask the right questions and communicate with schools.

While it is sad to see HIPPY delivery end in our community, the learnings we have gained from the past years with this program will live on through future parenting programmes at Te Waipuna Puawai.

### Highlights

- ▶ 20+ years of facilitating the HIPPY programme in our community.
- ▶ 16 HIPPY graduates in its final year.
- ▶ Multi-generational connections built within whānau.

"Hippy is a miracle."

"I have found self-discovery and growth."

"Hippy learning was full of fun for my son and I."

"I found my voice."

"This is the confident me."

"Miracles do happen."

"Patience and hard work—do the mahi and get the reward."

"HIPPY has cemented some amazing transferable skills—self-discovery and self discipline—to our mums and dads. These parents gave it their all. They pursued the due diligence of commitment, patience and delivery of the 2 years of workbook activities."

"The children developed confidence in their talk and activities. They all got into a routine for HIPPY. These routines help them adapt with the school routine. They were able to talk and followed instructions with ease at the new school."



# ENVIRONMENT VOLUNTEER PROGRAMME

**In partnership with Auckland City council, Project Twin Streams is an ongoing effort to restore native bush to areas across West Auckland. The Harakeke Gardens is another environmental project that has built an area for harakeke growth and community participation. Over the last twenty years, Project Twin Streams has involved volunteers to plant over 880,000 native trees and shrubs.**

Richard Kirby, our environment coordinator, facilitated groups previously through Te Ukaipo and now through Te Waipuna Puawai. This programme is designed not only to foster new connections with the local native environment, but also to teach practical skills to participants along the way.

## Richard: A day in the life

Three to five times every week, Richard brings a group of volunteers to restoration areas in West Auckland. From school kids to community volunteers to groups from correctional facilities, Richard works across a wide range of age groups, backgrounds and skill levels.



Over the last three years in this role, Richard has seen thousands of trees planted by hundreds of participants. He says the impact of this work has not only led to healthier native environments, but also to meaningful developments for at-risk youth participants.

**“The journeys that are my favourite to see are the kids who have been struggling to get off that path that leads to prison. They come to us with so few life skills. We take them out into the environment, let them relax, show them how to use tools. And when they come back the next year, asking to volunteer again, we know that they’ve tapped into something new.”**

—Richard Kirby

## The Journey of “R”

One of this year’s participants, R, is a 16-year-old rangatahi from Ranui. He is the only one of eleven siblings in his whānau who has not criminally offended.

He’s been working with Richard and the team at Te Ukaipo on Project Twin Streams for three years, where he has been receiving ongoing support to explore his pathways and opportunities.

R has reported that this project has helped him grow in self-confidence, making him feel more

open to being a leader in his own right. He has become a strong advocate in Kaitiakitanga, caring for the streams, and is bringing this passion to work with Kakano Youth Arts. After achieving his Level 1 NCEA, a certificate in First Aid, and securing a driver’s licence, he was accepted into tertiary study to continue his formal education.

Strong, resilient people like R, who just need a bit of support and a different outlet for learning, are what this collaboration between Te Waipuna Puawai, Te Ukaipo, and Project Twin Streams is all about.

## Every Year Involves:

- ▶ An average of 792 volunteers connected through Te Waipuna Puawai.
- ▶ Approximately 200 days of work in the environment.
- ▶ Ongoing support, real-world education, and countless learnings for people of all ages and backgrounds.



# FOOD HUB

**For over six years, we have been collaborating with this Ranui initiative to bring food to families in need.**

Every week, 100 food boxes are prepared and distributed to whānau. The entire operation is done without funding, with every piece of the operation put together by volunteers in our community.

## Bringing Food to Empty Tables

At 8am on Food Day, volunteers collect food from Fair Food, Auckland’s central charity for food rescue. Eight volunteers organise the food into parcels in preparation for the distribution.

## The Impact in Numbers

- ▶ 100+ whānau served every week.
- ▶ 400+ food parcels organised by volunteers every month.
- ▶ 52 collection days per year.

When it’s time to hand out supplies, there is usually a queue of families ready to receive their box. Volunteers help manage the collection process, ensuring that no one leaves hungry.

# Financial Review 2023

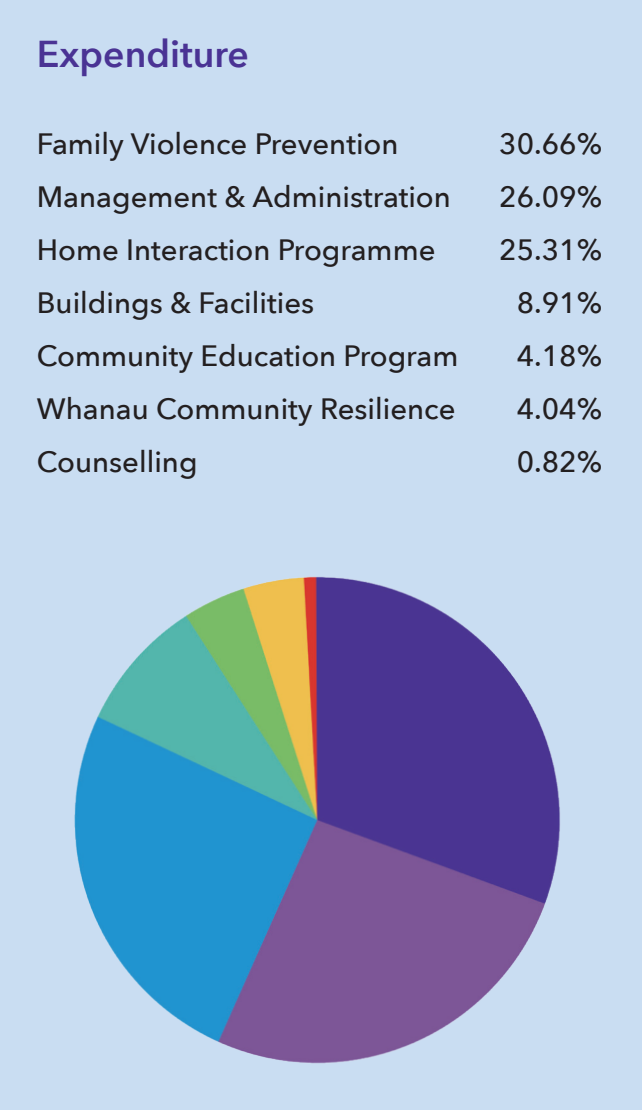
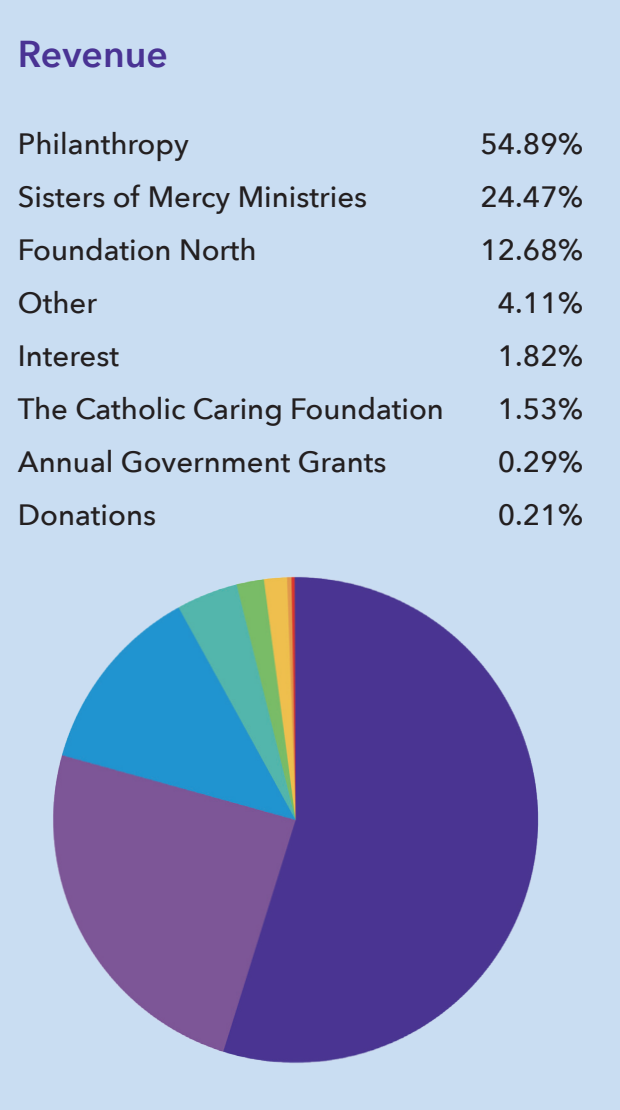
For the year ending 31 March 2023, Te Waipuna Puawai had an operating budget of just under \$705,000, with a small surplus of just \$4,705.

This is a decrease in overall revenue and expenses compared to previous years, which totalled closer to \$800,000.

In line with previous fiscal years, a vast majority of our funding came through philanthropic organisations and donations, with government grants totaling just over \$2,000 this year.

Nearly 65% of our budget continues to go directly to our community programmes and services, while our operational management and staff costs account for just under 35% of the total year's expenditure.

We hope to see the recent changes in our organisational structure lead to more opportunities for partnership, funding, and community development services. Audited accounts are available from Te Waipuna Puawai upon request.



# Acknowledgements and Thanks

Our organisation and the work we do is only made possible by the generous individuals, donors, and partners who support us. Thank you to everyone who has contributed their time, their energy, and their resources to Te Waipuna Puawai.

## We received funding from philanthropic organisations, listed alphabetically:

Community Organisation Grants Scheme (COGS) Auckland City, The Ted and Mollie Carr Endowment Trust (proudly managed by Perpetual Guardian), Foundation North, Great Potentials Foundation, Incredible Trust, John Ilott Charitable Trust, JR McKenzie Trust, Mt Wellington Foundation Limited, New Zealand Lottery Grants Board (COVID), Sisters of Mercy Ministries NZ Trust, The Lion Foundation and The Catholic Caring Foundation.

## We received government funding from:

Auckland Council, Ministry of Social Development and Tāmaki Regeneration Company.

## We received food donations from:

Fair Food, Glendowie Catholic Parish, Glendowie Presbyterian Parish, Glen Innes Foodbank, Kiwi Harvest, Meadowbank Parish, Michael Park School, St Ignatius Primary School, St Kentigern School, St Vincent de Paul Glendowie Catholic Parish, The Produce Company, and other anonymous donations.

## We received gift vouchers, cash donations or other support from:

PAK'nSAVE Glen Innes, Papatūānuku ki Tauranga, Panmure and Sylvia Probus Groups, St Heliers and Glendowie Church Groups, Tony Verner and anonymous donors.







## For more information contact

### Bill Takerei

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Te Waipuna Puawai

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c: 027 566 3389  
e: [ceo@twp.org.nz](mailto:ceo@twp.org.nz)

### Ellerslie Centre

12 Umere Crescent  
Ellerslie, Auckland 1051  
p: 09 571 2098

### Glen Innes Centre

5A Waddell Avenue  
Glen Innes, Auckland 1072  
p: 09 527 63 80

### Ranui Centre

482 Swanson Road  
Ranui  
Waitakere  
Auckland 0655  
c: 027 566 3389

### Glendene Centre

4257 Great North Road  
Glendene  
Auckland 0602  
c: 027 566 3389